

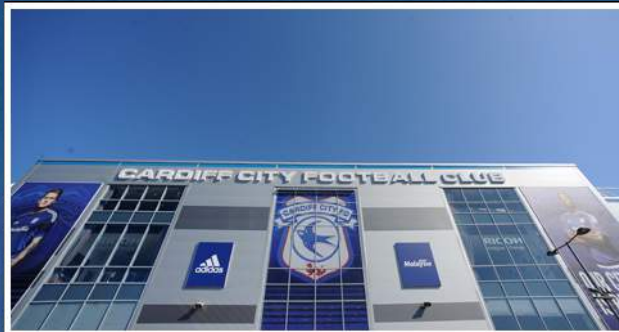


# **AWAY FAN GUIDE 2016 / 17 SEASON**



# CARDIFF CITY FC

## WELCOME TO CARDIFF CITY FOOTBALL CLUB



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The Cardiff City Away Fan Guide has been designed to help you get the most out of your visit here at Cardiff City Stadium.

The guide contains all the information you'll need so as to have a great away day here with us - including directions, match day activities, where to park and much more.

At Cardiff City Stadium we accommodate supporters of all ages, with a large number of activities available for everybody. Our aim is to ensure that each fan has an enjoyable match-day experience - irrespective of the result.

Cardiff City Football Club would like to thank you for purchasing your tickets. We look forward to welcoming you to Cardiff City Stadium and wish you a safe journey to and from the venue.

If you have any queries, please contact us on Twitter [@CardiffCityAway](#) or email [awayfan@cardiffcityfc.co.uk](mailto:awayfan@cardiffcityfc.co.uk)





# CARDIFF CITY FC

## HOW TO GET TO THE STADIUM BY CAR

### By Car

If you are travelling to the Stadium by car, access to us from the motorway is easy. Leave the **M4 at junction 33** and take the **A4232** towards Cardiff/Barry. Exit the A4232 on to the **B4267 turn-off**, signposted towards Cardiff City Stadium. Follow the slip-road off the B4267, take the second available exit off the roundabout on to **Hadfield Road** and then take the third left in to **Bessemer Road**. Travel to the end of Bessemer Road and at the traffic lights turn left on to **Sloper Road**. Continue travelling down Sloper Road and turn left (next to the HSS Hire Shop) to access the away supporters car park. There will be Electronic Vehicle Management Signage & brown football signage to help guide you to Cardiff City Stadium from the M4 onwards.

Please be aware that following a sat nav may lead to you being directed through the City Centre which will add at least thirty minutes to your journey. Toll on the Severn Bridge is £6.50 for a car, £13.10 for a small bus or £19.60 for a coach.

### Match Day Parking

We have an away parking area located in the away compound of the ground, which can be accessed via Sloper Road (next to the HSS Hire Shop). Tickets cost £8 per car. There is parking for coaches, disabled supporters and a limited number of spaces for fans who arrive early (immediately adjacent to the away turnstiles). Thereafter, further parking for away supporters is available at Bessemer Road's Wholesale Market car park (£5) - less than a five minute walk from CCS.





# CARDIFF CITY FC

## HOW TO GET TO THE STADIUM BY TRAIN

### By Train

Away supporters should take a direct train to **Grangetown** Station from Cardiff Central Station.

Arriva Trains Wales operate a half hourly service to Grangetown Station which is approximately one mile from Cardiff City Stadium.

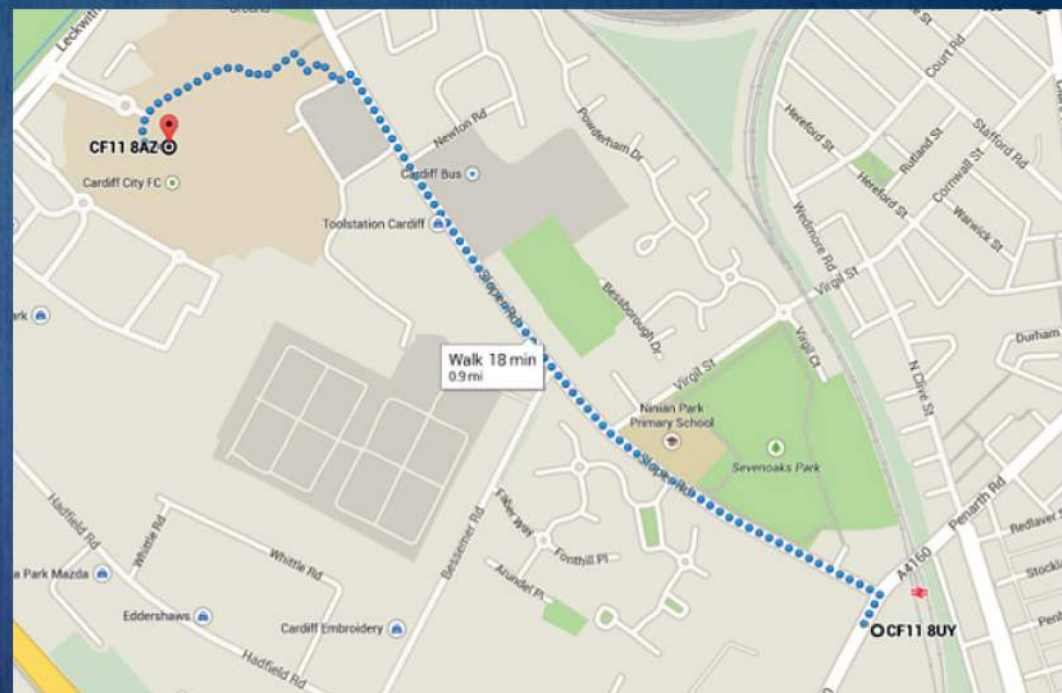
Please note: Away supporters are advised not to transfer via Canton Station.

For more information, visit [www.arrivatrainswales.co.uk](http://www.arrivatrainswales.co.uk) or [www.thetrainline.com](http://www.thetrainline.com)

### Taxi From the Train Station

A taxi from the train station to the stadium should cost between £5 and £10.

Cardiff City Stadium's recommended Taxi Service is **Premier Cars - 02920 555 555**



\*Walking to Cardiff City Stadium from Grangetown Station takes approximately eighteen minutes





# CARDIFF CITY FC

## HOW TO GET TO THE STADIUM

### Bus

A match day shuttle service runs between the city centre and the stadium every twenty minutes. After the game, buses pick up from the Fred Keenor statue - the first of them five minutes after the final whistle and subsequently up to an hour after the end of the match.

### Walk/Taxi

The stadium is around one and a half miles from the City Centre and takes about thirty minutes to walk. Please see map for the best route. Alternatively, a taxi should cost no more than £10.

### Public Houses

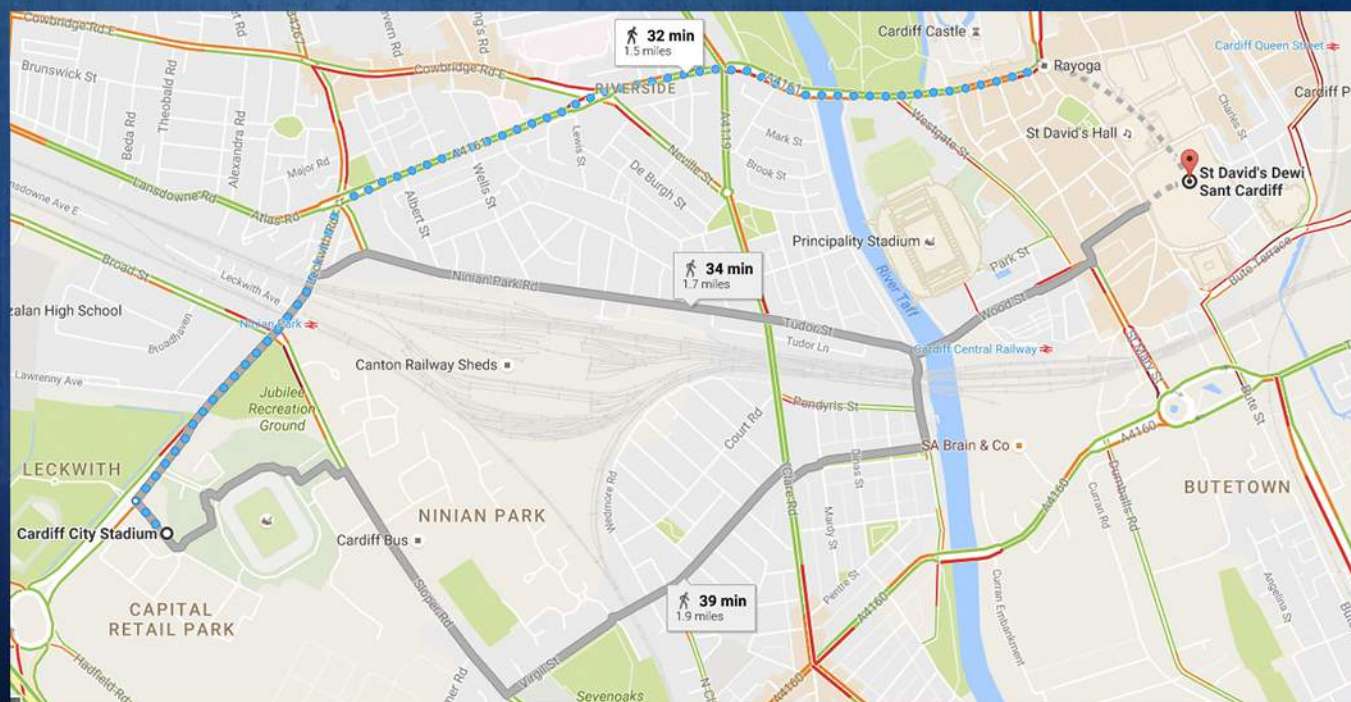
Away fans are advised to drink in the town centre where pubs are neutral venues (see map to the right for directions to the city centre from the stadium).

### Valuable Websites

[www.arrivatrainswales.co.uk](http://www.arrivatrainswales.co.uk) or [www.thetrainline.com](http://www.thetrainline.com) - Live train times. Buy tickets in advance for discounts.

[www.cardiffbus.com](http://www.cardiffbus.com) - Cardiff Bus timetable.

[livetraffic.tomtom.com](http://livetraffic.tomtom.com) - Live traffic updates across the UK. Check before you travel.





# CARDIFF CITY FC

## HOW TO GET TO THE STADIUM

### Purchase Tickets

To purchase tickets for your club's visit to Cardiff City Stadium, please contact your club's ticket office which will have a set allocation of tickets to sell for the fixture. All away fans should enter the stadium via entrance 12 which is situated off Sloper road next to HSS hire.

### How to use your ticket to get into the stadium

- Check your ticket for your turnstile number.
- Have your ticket ready on approaching your turnstile.
- Place the ticket into the reader.
- Make sure the bar code is under the scanner.
- Once the light goes **green** proceed through to the stadium and enjoy the match. If the light goes **red** please notify customer support who will assist you







# CARDIFF CITY FC

## ACTIVITIES INSIDE THE STADIUM



At Cardiff City Stadium we have a variety of activities going on to ensure each fan has the most enjoyable match-day experience possible.

### **Activities in the away end include:**

- Highlights Packages – when possible, a highlights package of your club will be shown on the TVs in the concourse of the away end.
- Posters – We put up posters around the way end, specific to your club, to thank and welcome you to Cardiff City Stadium.
- Staff wearing your club shirt – when possible, our staff will be wearing your club shirt when serving you! These shirts are passed on to the travelling youngsters after the game.





# CARDIFF CITY FC

## AWAY FAN & DISABLED LIAISON OFFICERS



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To help away fans enjoy their time here at the Cardiff City Stadium, we have a 'Get on with the Match' liaison officer.

The GOWTM officer will be on hand to deal with any questions or problems you may have during your visit and can be found in the away area. Your Liaison officer's name at Cardiff City FC is **Debbie Thomas**.

We also have dedicated **disabled liaison officers** on hand to assist disabled supporters. They work alongside a number of stewards in the away supporters area who will be happy to assist you.

The Supporter Liaison Officer at Cardiff City FC is **Adam Gilliatt** who can be contacted directly via [adam.gilliatt@cardiffcityfc.co.uk](mailto:adam.gilliatt@cardiffcityfc.co.uk) or through Twitter [@CardiffCitySLO](https://twitter.com/CardiffCitySLO). If you have any problems or queries, please do not hesitate to contact him.





# CARDIFF CITY FC

## BANNERS, FLAGS AND SIGNS

Cardiff City FC welcomes fan support demonstrated by homemade signs and banners. To ensure these articles do not distract others, we ask that supporters adhere to the following guidelines.

- Banners must not be more than 8x4ft (other banners, including crowd surfing banners, are allowed only with prior consent).
- Banners must have an appropriate fire certificate.
- Banners must not be placed in the eyesight of other fans.
- Banners must not obstruct any signage or advertising.
- Banners must not be of a commercial, political or obscene nature.
- Banners that are likely to cause alarm or distress to other groups of supporters and/or either participating club, its directors and/or staff will not be allowed.

The Stadium Manager and the Safety Officer reserve the right and sole discretion to allow or remove banners at Cardiff City Stadium.





# CARDIFF CITY FC

## CARDIFF TRIVIA

- Cardiff became a city in 1905 and was crowned the capital of Wales in 1955.
- Cardiff is one of the flattest cities in Britain and has more hours of sunlight than London, Edinburgh or Belfast.
- In March 2004, Cardiff was designated as the world's first Fair Trade Capital - encouraging ethical trading and fair prices for producers in third world countries.
- Cardiff is a cosmopolitan city with more than one hundred ethnic communities based in the city for over one hundred years.
- Cardiff is home to Spillers records - the oldest record shop in the world, established in 1894.







# CARDIFF CITY FC

## CONTACT US

In the unlikely event that you have a problem or complaint during the match, please text [07554 158224](tel:07554158224).

Alternatively, if you have any comments or feedback after the game please email [awayfan@cardiffcityfc.co.uk](mailto:awayfan@cardiffcityfc.co.uk) or [adam.gilliatt@cardiffcityfc.co.uk](mailto:adam.gilliatt@cardiffcityfc.co.uk)

CARDIFF CITY FOOTBALL CLUB

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Ticket Office: [0845 345 1400](tel:08453451400)

Email: [awayfan@cardiffcityfc.co.uk](mailto:awayfan@cardiffcityfc.co.uk)

Website: [www.cardiffcityfc.co.uk](http://www.cardiffcityfc.co.uk)



@CardiffCityAwayFan

@CardiffCitySLO

